

Pioneer Dj

AUDIO INTERFACE

INTERFACE 2

**pioneerdj.com/support/
rekordbox.com/**

The Pioneer DJ site shown above offers FAQs, information on software, and various other types of information and services to allow you to use your product in greater comfort.

Operating Instructions (Quick Start Guide)

Thank you for buying this Pioneer DJ product. Please read through these operating instructions so you will know how to operate your model properly. After you have finished reading the instructions, put them away in a safe place for future reference. In some countries or regions, the shape of the power plug and power outlet may sometimes differ from that shown in the explanatory drawings. However the method of connecting and operating the unit is the same.

IMPORTANT



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

CAUTION

**RISK OF ELECTRIC SHOCK
DO NOT OPEN**

CAUTION:

TO PREVENT THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

D3-4-2-1-1b_A1_En

IMPORTANT SAFETY INSTRUCTIONS

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



D3-7-13-69_En

WARNING

This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near this equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain or moisture.

D3-4-2-1-3_A1_En

WARNING

To prevent a fire hazard, do not place any naked flame sources (such as a lighted candle) on the equipment.

D3-4-2-1-7a_A1_En

VENTILATION CAUTION

When installing this unit, make sure to leave space around the unit for ventilation to improve heat radiation (at least 5 cm at rear, and 3 cm at each side).

D3-4-2-1-7d*_A1_En

Operating Environment

Operating environment temperature and humidity: +5 °C to +35 °C (+41 °F to +95 °F); less than 85 %RH (cooling vents not blocked)

Do not install this unit in a poorly ventilated area, or in locations exposed to high humidity or direct sunlight (or strong artificial light).

D3-4-2-1-7c*_A2_En

CAUTION

This product is evaluated in moderate and tropical climate condition.

When using this product, confirm the safety information shown on the bottom of the unit.

D3-4-2-2-4_B1_En

The graphical symbol  placed on the product means alternating current.

The graphical symbol  placed on the product means direct current.

The graphical symbol  placed on the product means Class II equipment.

IMPORTANT NOTICE

THE MODEL NUMBER AND SERIAL NUMBER OF THIS EQUIPMENT ARE ON THE REAR OR BOTTOM. RECORD THESE NUMBERS ON PAGE 14 FOR FUTURE REFERENCE.

D36-AP9-3*_A1_En

POWER-CORD CAUTION

Handle the power cord by the plug. Do not pull out the plug by tugging the cord and never touch the power cord when your hands are wet as this could cause a short circuit or electric shock. Do not place the unit, a piece of furniture, etc., on the power cord, or pinch the cord. Never make a knot in the cord or tie it with other cords. The power cords should be routed such that they are not likely to be stepped on. A damaged power cord can cause a fire or give you an electrical shock. Check the power cord once in a while. When you find it damaged, ask your nearest service center or your dealer for a replacement.

S002*_A1_En

Supplied power cord

The supplied power cord is designed specifically for 120 V. Do not use it with a voltage other than 120 V. Doing so may cause a fire or electric shock.

WARNING

Store small parts out of the reach of children and infants. If accidentally swallowed, contact a doctor immediately.

D41-6-4_A1_En

CAUTION

This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances such as radios and televisions, use shielded cables and connectors for connections.

D8-10-3a_A1_En

This product is for general household purposes. Any failure due to use for other than household purposes (such as long-term use for business purposes in a restaurant or use in a car or ship) and which requires repair will be charged for even during the warranty period.

The Safety of Your Ears is in Your Hands

Get the most out of your equipment by playing it at a safe level – a level that lets the sound come through clearly without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing. Sound can be deceiving. Over time, your hearing "comfort level" adapts to higher volumes of sound, so what sounds "normal" can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

ESTABLISH A SAFE LEVEL:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.
- Once you have established a comfortable sound level, set the dial and leave it there.

BE SURE TO OBSERVE THE FOLLOWING GUIDELINES:

- Do not turn up the volume so high that you can't hear what's around you.
- Use caution or temporarily discontinue use in potentially hazardous situations.
- Do not use headphones while operating a motorized vehicle; the use of headphones may create a traffic hazard and is illegal in many areas.

S001a_A1_En

Information to User

Alterations or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

D8-10-2_A1_En

CAUTION

Since the power cord serves as the main disconnect device for the unit, you will need to unplug it from the AC outlet to shut down all power. Therefore, make sure the unit has been installed so that the power cord can be easily unplugged from the AC outlet in case of an accident. To avoid fire hazard, the power cord should also be unplugged from the AC outlet when left unused for a long period of time (for example, when on vacation).

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

D8-10-1-2_A1_En

FEDERAL COMMUNICATIONS COMMISSION DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Name: AUDIO INTERFACE

Model Number: INTERFACE2

Responsible Party Name: PIONEER ELECTRONICS (USA) INC.
SERVICE SUPPORT DIVISION

Address: 1925 E. DOMINGUEZ ST. LONG BEACH, CA 90810-1003, U.S.A.

Phone: 1-800-421-1404

URL: <http://www.pioneerelectronics.com>

D8-10-4*_C1_En

Contents

How to read this manual

Thank you for buying this Pioneer DJ product.

Be sure to read this manual and the Operating Instructions that is available on the Pioneer DJ site. Both documents include important information that you should understand before using this product.

In particular, be sure to read "IMPORTANT SAFETY INSTRUCTIONS." Furthermore, be sure to keep this manual together with "Warranty" on the last pages.

For the operation of the rekordbox software, refer to the software manual of the rekordbox.

- Please note that the screens and specifications of the software described in this manual as well as the external appearance and specifications of the hardware are currently under development and may differ from the final specifications.
- Please note that depending on the operating system version, web browser settings, etc., operation may differ from the procedures described in this manual.
- Please note that the language on the screens of the software describes in this guide may differ from the language on your screens.

This manual provides brief descriptions regarding the names of parts of this unit and the connections between this unit and peripherals.

For more detailed instructions on using this unit, see the Operating Instructions for this unit.

- For how to obtain the Operating Instructions for this unit, see *Viewing the manuals* on page 6.

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Before start

Features

This unit is a 2-channel audio interface that lets you use rekordbox dvs when combined with an existing mixer. Thanks to professional sound quality ready for on-site use and a portable compact and rugged chassis, DJ performances using DVS will become possible anytime and anywhere. LED indicators on the top panel show sound flow and make it easy to correctly connect on site.

What's in the box

- Power cord
- AC adaptor
- USB cable
- Audio cable × 4
- Rubber feet × 4
- Operating Instructions (Quick Start Guide) (This document)
- Warranty*
- License key card (rekordbox dj, rekordbox dvs)

* The corresponding information is provided on the last page.

Note

Please keep the license key because it cannot be provided again.

Viewing the manuals

Viewing this unit's Operating Instructions

1 Launch a web browser on the computer and access the Pioneer DJ site below.

pioneerdj.com/

- To change the language, scroll down the screen, click the flag or GLOBAL icon on the bottom right of the screen and select the language from the pull-down menu.

2 Click [Support].

3 Click the [FIND TUTORIALS & MANUALS].

4 Type [INTERFACE 2] into the search bar and click the link that appears.

5 Click on the desired language from the list.

Download as necessary.

Viewing the Operating Instructions of rekordbox

1 Launch a web browser on the computer and access the rekordbox.com site below.

rekordbox.com/

2 Click [Support].

3 Click [Manual].

4 Click the required language of the manual.

About rekordbox

- rekordbox
rekordbox is a composite software that enables track management and DJ performances.
- rekordbox dj
The DJ performance function of rekordbox is called rekordbox dj. Enter the license key shown on the rekordbox dj license key card included with this product to use rekordbox dj.
- rekordbox dvs
The DVS function, which is a function that can be added to rekordbox dj to perform deck operations using control signals played with CDJ or a turntable, is called rekordbox dvs. Entering the license key shown on the license key card included with this product allows this function to be added to rekordbox dj.

Minimum operating environment

Supported operating systems	CPU and required memory
macOS Sierra 10.12 (latest updated) OS X: 10.11/10.10/10.9 (latest updated)	Intel® processor Core™ i3/i5/i7, Intel® processor Core™ 2 Duo 4 GB or more of RAM
Windows: Windows 10/Windows 8.1/ Windows 7 (latest service pack)	Intel® processor Core™ i3/i5/i7, Intel® processor Core™ 2 Duo 4 GB or more of RAM
Others	
USB port	A USB 2.0 port is required to connect the computer with this unit.
Display resolution	Resolution of 1280 × 768 or greater
Internet connection	An Internet connection is required for registering the rekordbox user account and downloading the software.

- For information on the latest system requirements, compatibility, and supported operating systems of rekordbox, see [System Requirements] on the rekordbox.com site below.
rekordbox.com/
- Operation is not guaranteed on all computers, even if all the required operating environment conditions indicated here are fulfilled.
- Depending on the computer's power-saving settings, etc., the CPU and hard disk may not provide sufficient processing capabilities. For notebook computers in particular, make sure the computer is in the proper conditions to provide constant high performance (for example by keeping the AC power connected) when using rekordbox.
- Use of the Internet requires a separate contract with a provider offering Internet services and payment of provider fees.
- Use the latest version/service pack of the operating system.

Installing rekordbox

1 Access rekordbox.com.

rekordbox.com/en/store/

- The page content is subject to change without notice.

2 Check the Get Started guide and then click [Free To Download].



3 Carefully read the Software End User License Agreement and select the [Agree] check box if you agree.

When you select the checkbox, [Download] becomes clickable.

4 Click [Download].

Downloading of rekordbox starts.

5 Double-click the downloaded file to unzip it.

6 Double-click the unzipped file to launch the installer.

7 Carefully read the Software End User License Agreement, and continue with the installation according to the instructions on the screen if you agree.

- If you do not agree to the contents of the Software End User License Agreement, cancel the installation.

8 When the installation completion screen appears, follow the instructions on the screen to close the installer.

The installation is now complete.

- To use rekordbox dj and rekordbox dvs, activation (license authentication) is required. For details, see the rekordbox Operating Instructions.
rekordbox.com/en/support/manual.php

Enter the license key to activate rekordbox dj.

- Set rekordbox to [PERFORMANCE].
- Click [Activate] under [Preferences] > [License] > [rekordbox dj]. Enter the license keys which are shown on the license key card included with this unit, then follow the screen instructions to activate rekordbox dj and rekordbox dvs.
- For the procedure to activate rekordbox dj, access "rekordbox.com", and read the rekordbox Manual on the [Support] > [Manual] page.
rekordbox.com/

Setting DVS with rekordbox



There are four kinds of DVS modes ABSOLUTE, RELATIVE, INTERNAL, THROUGH.

Click the DECK number **1** to select the mode from the menu.

When selecting the mode, the selected mode name (ABS REL INT THR) appears under the DECK number.

The mode name lights up when receiving the control signal from the turn table (or CDJ, XDJ).

When receiving the control signal: **REL**

When receiving no control signal: **REL**

ABS: ABSOLUTE mode

- Location of the needle on the turn table is linked with the playback position of rekordbox DECK.

REL: RELATIVE mode

- Location of the needle on the turn table is not linked with the playback position of rekordbox DECK.

INT: INTERNAL mode

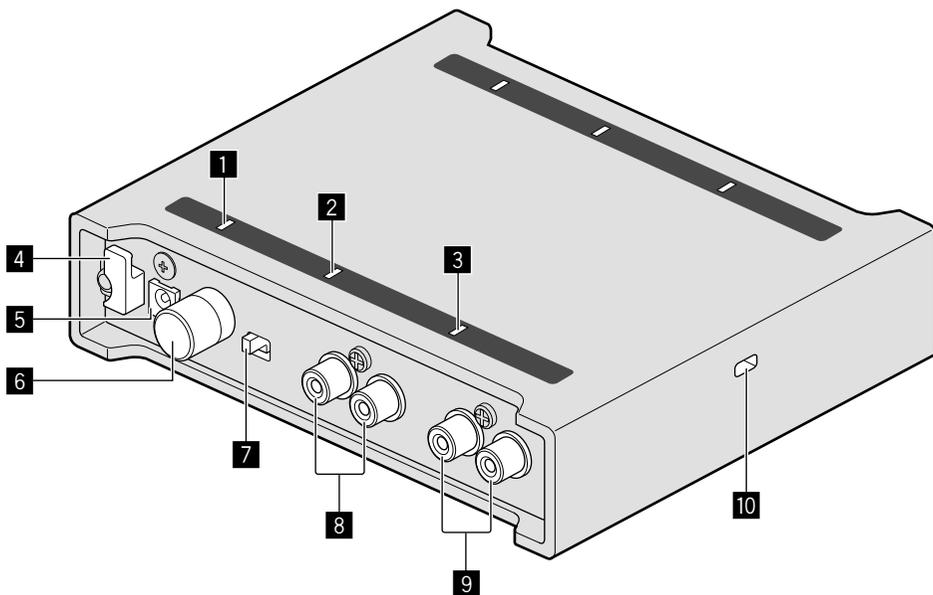
- Location of the needle, playback direction, tempo, and Vinyl operation on the turn table are not linked to the playback of DECK.

THR: THROUGH mode

- The playback sound of the turn table is output as it is.

Part names

Rear panel



1 DC indicator

2 DECK2 input indicator

3 DECK1 input indicator

4 Cord hook

5 DC IN terminal

6 SIGNAL GND terminal

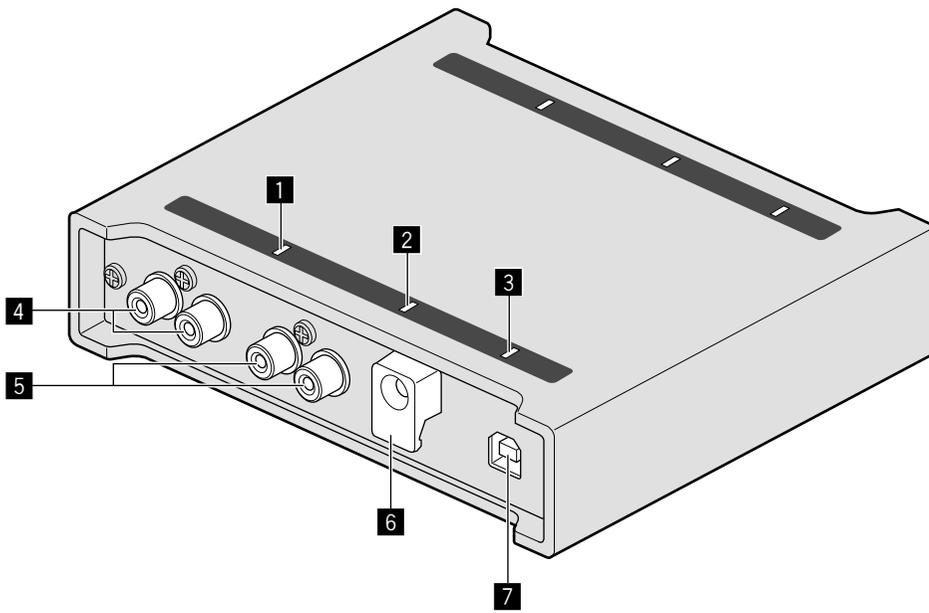
7 Input selector switch

8 DECK2 input terminals

9 DECK1 input terminals

10 Kensington security slot

Front panel



- 1** DECK1 output indicator
- 2** DECK2 output indicator
- 3** USB indicator
- 4** DECK1 output terminals
- 5** DECK2 output terminals
- 6** USB cable hook
- 7** USB port (Type B)

Connections

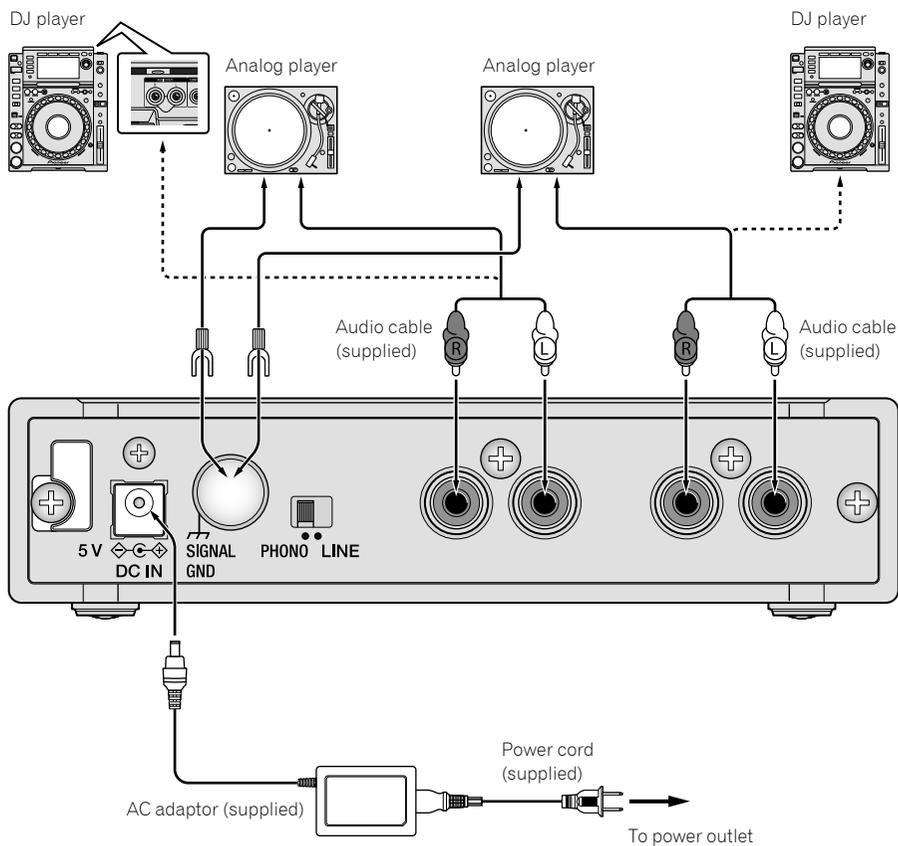
- Connect the power cord after all connections between devices have been completed.
Be sure to remove the USB cable and unplug the power cord from the power outlet whenever making or changing connections.
- Be sure to use the supplied power cord and AC adaptor.
- Power is supplied by the AC adaptor or USB bus power.
- Connect this unit and the computer directly using the supplied USB cable.
- Use USB cables that conform to USB 2.0.
- USB hubs cannot be used.
- Refer to the operating instructions for the device to be connected.

Notes on using the USB bus power

- This unit may not be used with the USB bus power in the following situation.
 - Power supply capacity of the USB port on your computer is too low.
 - Your computer is connected with other USB devices.If the USB bus power cannot be used, use the supplied AC adaptor.
- When using the USB bus power, the brightness of the LEDs decreases.
To use without restriction, use the supplied AC adaptor.

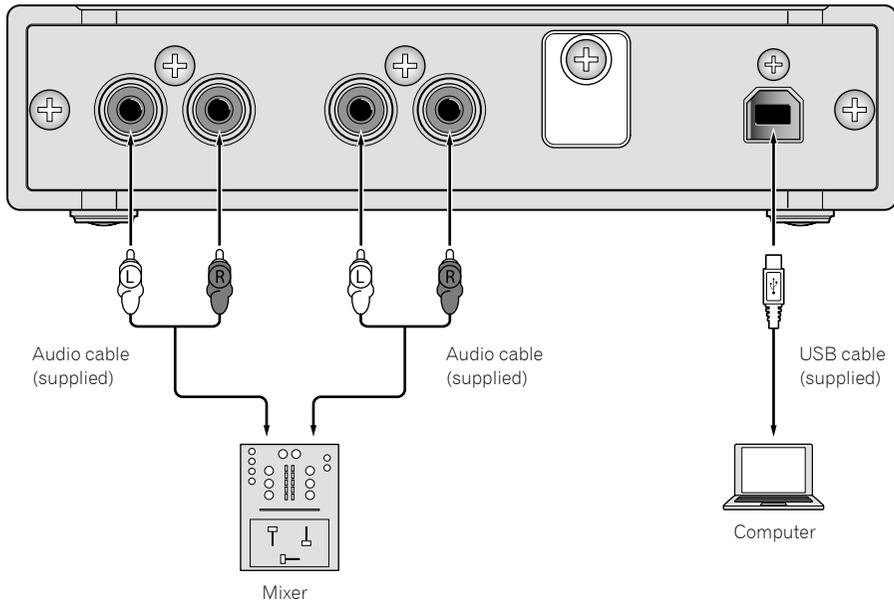
Connecting input/output terminals

Rear panel



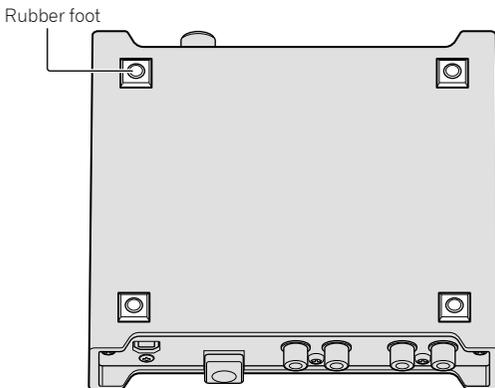
Front panel

Audio will output at line level.



How to attach the rubber feet

Attach the rubber feet to the unit if needed. Depending on where placing the unit, attach the rubber feet accordingly.



How to use the cord hook/USB cable hook

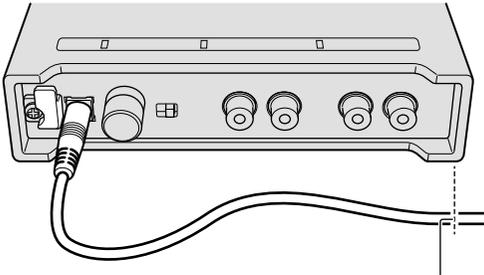
The power cord of the AC adaptor/USB cable is fixed by hooking to the cord hook/USB cable hook.

Hook the power cord of the AC adaptor/USB cable to avoid accidentally disconnecting them from the unit.

For the position to hook the power cord of the AC adaptor/USB cable, use the width of the unit as a guide.

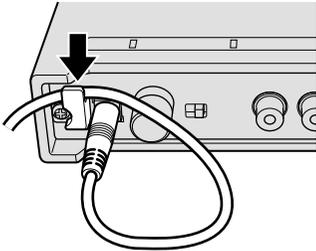
The power cord of the AC adaptor

- 1 Connect the power cord of the AC adaptor to the [DC IN] terminal.
- 2 Fix the position to hook the power cord of the AC adaptor.

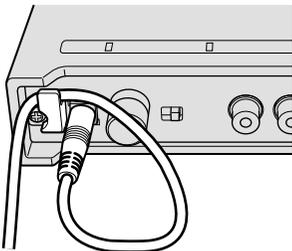


The position to hook the power cord of the AC adaptor

- 3 Hook the power cord of the AC adaptor from above.

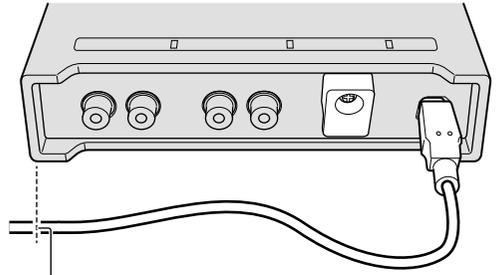


- 4 Make sure to hook the power cord of the AC adaptor securely.



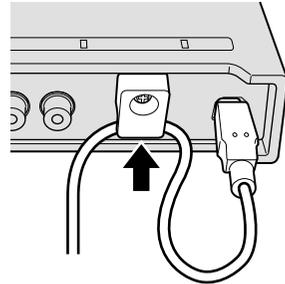
The USB cable

- 1 Connect the USB cable to the [USB] port.
- 2 Fix the position to hook the USB cable.

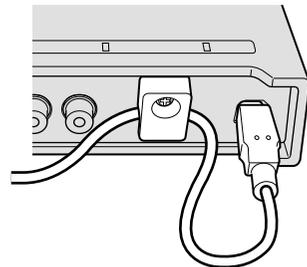


The position to hook the USB cable

- 3 Hook the USB cable from below.



- 4 Make sure to hook the USB cable securely.



Additional information

Troubleshooting

- If you think that there is something wrong with this unit, check the items of "Troubleshooting" in the Operating Instructions, and check [FAQ] for [INTERFACE 2] on the Pioneer DJ site. pioneerdj.com/support/
Also, check the connected devices. If the problem cannot be resolved, ask your nearest Pioneer authorized service center or your dealer to carry out repair work.
- This unit may not operate properly due to static electricity or other external influences. In such cases, normal operation may be restored by unplugging the power cord then plugging it back in.

About trademarks and registered trademarks

- Pioneer DJ is a trademark of PIONEER CORPORATION, and is used under license.
- rekordbox is a trademark or registered trademark of the Pioneer DJ Corporation.
- Windows is a registered trademark of Microsoft Corporation in the United States and other countries.
- Adobe and Reader are trademarks of Adobe Systems Incorporated in the U.S. and other countries.
- macOS, OS X and Finder are trademarks of Apple Inc., registered in the U.S. and other countries.
- Intel and Intel Core are trademarks of Intel Corporation in the U.S. and/or other countries.
- ASIO is a trademark of Steinberg Media Technologies GmbH.

The names of companies and products mentioned herein are trademarks or registered trademarks of their respective owners.

Cautions on copyrights

rekordbox restricts playback and duplication of copyright-protected music contents.

- When coded data, etc., for protecting the copyright is embedded in the music contents, it may not be possible to operate the program normally.
- When rekordbox detects that coded data, etc., for protecting the copyright is embedded in the music contents, processing (playback, reading, etc.) may stop.

Recordings you have made are for your personal enjoyment and according to copyright laws may not be used without the consent of the copyright holder.

- Music recorded from CDs, etc., is protected by the copyright laws of individual countries and by international treaties. It is the full responsibility of the person who has recorded the music to ensure that it is used legally.
- When handling music downloaded from the Internet, etc., it is the full responsibility of the person who has downloaded the music to ensure that it is used in accordance with the contract concluded with the download site.

Specifications

AC adaptor

Power	AC 100 V to 240 V, 50 Hz/60 Hz
Rated current	0.4 A
Rated output.....	DC 5 V, 2 A

General - Main Unit

Power consumption.....	DC 5 V, 600 mA
Main unit weight	0.6 kg (1.6 lb)
Max. dimensions	
.....	141 mm (width) × 32.5 mm (height) × 127.8 mm (depth) (5.6 in. (W) × 1.3 in. (H) × 5.1 in. (D))
Tolerable operating temperature	+5 °C to +35 °C (+41 °F to +95 °F)
Tolerable operating humidity	5 % to 85 % (no condensation)

Audio Section

Sampling rate	44.1 kHz/48 kHz/96 kHz
D/A converter	32 bits
A/D converters	24 bits
Frequency characteristic	
LINE	20 Hz to 20 kHz
S/N ratio (rated output)*1	
USB	112 dB
LINE	103 dB
PHONO	100 dB
Total harmonic distortion*1	
USB	0.002%
LINE	0.005%
PHONO	0.007%
Max. input level*1	
LINE	+12 dBu, 3.2 Vrms
PHONO	-22 dBu, 60 mVrms (1 kHz)
Input impedance	42 kΩ
Rated output level / Load impedance	+11 dBu, 2.8Vrms/10 kΩ
Output impedance.....	550 Ω
Gain	
PHONO	+33 dB (1 kHz)

*1 Sampling rate: at 96 kHz

Input / Output terminals

Input terminal	
RCA pin jack.....	2 sets
Output terminal	
RCA pin jack.....	2 sets
USB port	
B type.....	1 set

- The specifications and design of this product are subject to change without notice.
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Pioneer Dj

Pioneer DJ Americas, Inc.
LIMITED WARRANTY
WARRANTY VALID ONLY IN THE U.S.A. AND CANADA

WARRANTY

Pioneer DJ Americas, Inc. (PDJA) warrants that products distributed by PDJA in the U.S.A. and Canada that fail to function properly under normal use due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit will be repaired or replaced with a unit of comparable value, at the option of PDJA, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PDJA.

THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OR ANY SUBSEQUENT OWNER OF THIS PIONEER DJ PRODUCT DURING THE WARRANTY PERIOD PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DJ DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE U.S.A. AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PDJA WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE U.S.A.

PRODUCT WARRANTY PERIOD

	Parts	Labor
DJ Audio and Video	1 Year	1 Year

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS".

PIONEER DJ SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES.

THIS WARRANTY DOES NOT APPLY IF THE PRODUCT HAS BEEN SUBJECTED TO POWER IN EXCESS OF ITS PUBLISHED POWER RATING.

THIS WARRANTY DOES NOT COVER THE CABINET OR ANY APPEARANCE ITEM, USER ATTACHED ANTENNA, ANY DAMAGE TO RECORDS OR RECORDING TAPES OR DISCS, ANY DAMAGE TO THE PRODUCT RESULTING FROM ALTERATIONS, MODIFICATIONS NOT AUTHORIZED IN WRITING BY PIONEER DJ, ACCIDENT, MISUSE OR ABUSE, DAMAGE DUE TO LIGHTNING OR TO POWER SURGES, SUBSEQUENT DAMAGE FROM LEAKING, DAMAGE FROM INOPERATIVE BATTERIES, OR THE USE OF BATTERIES NOT CONFORMING TO THOSE SPECIFIED IN THE OWNER'S MANUAL.

THIS WARRANTY DOES NOT COVER THE COST OF PARTS OR LABOR WHICH WOULD BE OTHERWISE PROVIDED WITHOUT CHARGE UNDER THIS WARRANTY OBTAINED FROM ANY SOURCE OTHER THAN A PIONEER DJ AUTHORIZED SERVICE COMPANY OR OTHER DESIGNATED LOCATION. THIS WARRANTY DOES NOT COVER DEFECTS OR DAMAGE CAUSED BY THE USE OF UNAUTHORIZED PARTS OR LABOR OR FROM IMPROPER MAINTENANCE.

ALTERED, DEFACED, OR REMOVED SERIAL NUMBERS VOID THIS ENTIRE WARRANTY

NO OTHER WARRANTIES

PIONEER DJ LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

TO OBTAIN SERVICE

PDJA has appointed a number of Authorized Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

On all complaints and concerns in the U.S.A. and Canada call Customer Support at 1-800-872-4159.

For hook-up and operation of your unit or to locate an
Authorized Service Company, please call or write:
CUSTOMER SUPPORT
PIONEER ELECTRONICS (USA) INC.
P.O. BOX 1720
LONG BEACH, CALIFORNIA 90801
1-800-872-4159
<http://www.pioneerelectronics.com>

DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and Pioneer DJ, Pioneer DJ makes available its Complaint Resolution Program to resolve the dispute. The Complaint Resolution Program is available to you without charge. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 *et seq.*

To use the Complaint Resolution Program call 1-800-872-4159 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer DJ product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, Pioneer DJ will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action Pioneer DJ will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCP0515

To register your product, find the nearest authorized service location, to purchase replacement parts, operating instructions, or accessories, please go to one of following URLs :

Pour enregistrer votre produit, trouver le service après-vente agréé le plus proche et pour acheter des pièces de rechange, des modes d'emploi ou des accessoires, reportez-vous aux URL suivantes :

In the USA/Aux Etats-Unis or In Canada/Aux Canada
<http://www.pioneerelectronics.com>

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Pioneer DJ Corporation

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